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October 01, 2026

ABC Great Beginnings - Taylorsville
4579 S 1175 W
Taylorsville, UT 84123

ATTN: Johnny Anderson, Rhonda Rigby, Selene Kelsch

RE: NOTICE OF AGENCY ACTION - **CONDITIONS PLACED ON LICENSE**
ABC Great Beginnings - Taylorsville (F10-11896)

Dear Licensee,

This letter serves as notice that the Utah Department of Health and Human Services, Office of Licensing ("Department") is placing conditions on ABC Great Beginnings - Taylorsville ("Licensee"), License Number F10-11896. These conditions are effective immediately and will expire on December 30, 2026.

In accordance with Utah Code § 26B-2–703(2) and Utah Admin. Code R380-600-8, the Department is issuing these conditions because of the Licensee's failure to provide applicable health and safety services for clients. The issuance of these conditions does not

preclude the Department from taking additional agency actions, including issuing sanctions.

The Department finds the Licensee was out of compliance with the following state administrative rules. This action is taken based on the noncompliances listed in the inspection report provided on September 29, 2026.

August 06, 2026
On August 06, 2026 the Department conducted an inspection. Licensee was cited with non-compliance of the following rules:

COUNT 1:

R381-100-20(4)(h)
(4) The provider shall ensure that the driver of each vehicle who is transporting children:
(h) never leaves a child in the vehicle unattended by an adult;

Noncompliance Statement:
The provider was out of compliance with R381-100-20(4)(h) for leaving a child in a vehicle unattended after returning from a field trip. During the inspection, the investigator verified that on July 7, 2026, a child had been left unattended in a van for approximately 38 minutes.

COUNT 2:

R380-80-5(3)
(3) Each provider shall create, maintain, and comply with applicable written policies and safe practices that address the appropriate treatment of clients.

Noncompliance Statement:
The provider was out of compliance with R380-80-5(3) for failing to maintain and comply with applicable written policies and safe practices addressing the appropriate treatment of clients during transportation from an off-site activity. During the investigation, evidence substantiated that staff failed to follow the provider's bus policy and name to face check policy.

July 01, 2026
On July 01, 2026 the Department conducted an inspection. Licensee was cited with non-compliance of the following rules:

COUNT 3:

R381-100-11(1)(g)
(1) The provider shall ensure that each caregiver provides and maintains active supervision of each child, including:
(g) remaining aware of the entire group of children even when interacting with a smaller group or an individual child.

Noncompliance Statement:
The provider was out of compliance with R381-100-11(1)(g) for not maintaining active supervision and remaining aware of each child. During an investigation inspection, evidence substantiated that a child was lying face down in the water at a splash pad, and staff members were unaware that the child was unresponsive.

COUNT 4:

R380-600-7(6)
(6) The provider shall ensure that the integrity of OL's information gathering process is not compromised by withholding or manipulating information or influencing any specific response of staff or clients.

Noncompliance Statement:
The provider was out of compliance with R380-600-7(6) for failing to provide complete information regarding a critical incident. During the investigation, interviews revealed that the incident report failed to document that the child was found unconscious and face down in the water.

COUNT 5:

R380-80-5(7)
(7) Each provider shall maintain the health and safety of clients.

Noncompliance Statement:

The provider was out of compliance with R380-80-5(7) for failing to maintain the health and safety of a child during an off-site activity. During the investigation, evidence substantiated that staff observed a child voluntarily laying face down in the water, staff verbally told the child once that they needed to roll over but failed to enforce the directive. The child lost consciousness in the water and had to be pulled to safety.

CONDITIONS OF LICENSE

The following conditions are immediately in effect:

1. Licensee must retrain staff on the provider code of conduct and active supervision. Retraining must be completed within two weeks of receipt of this letter. Upon completion of the retraining, licensee must submit the following to the OL: the dates and times of the training(s), the agenda, and signatures from staff in attendance;

2. Licensee must cooperate with increased Department monitoring visits;

3. Licensee will receive increased monitoring inspections and pay $253.00 charge for each Department monitoring inspection;

4. Licensee must ensure all licensee staff comply with applicable Utah Administrative Rule;

5. Licensee must immediately notify children and their legal guardians of these license conditions. Licensee must submit proof of compliance with this requirement to the Department no later than 5 calendar days from receipt of these license conditions; and

6. Licensee must post the NAA on-site and on the homepage of each of its websites, where it can be easily reviewed by all children, guardians of children and visitors within five business days.

Pursuant to DHHS Administrative Hearing Procedures set out in Administrative Rule R497-100-6, you may request an administrative hearing if you disagree with the agency action taken in this notice and there is a disputed issue or fact. You must submit your request to the Department through your provider portal at dlbc.utah.gov under "Request for Administrative Hearing" **within 15 calendar days of receipt of this letter**. Any administrative proceeding shall be conducted informally in accordance with Utah Code §

63G-4-203 and Utah Administrative Code Rule R497. Pursuant to Utah Administrative Rule R497-100-6(4), if there is no disputed issue of fact, the Department's administrative law judge may deny a request for a hearing and issue a decision based on the record. There is no issue of fact if you present facts that on their face establish the right of the Department to take the action or if the facts do not conflict with the facts relied upon by the Department in taking its action. **A request for an administrative hearing applies only to this agency action. One request for an administrative hearing does not apply to all agency actions. If another agency action is issued and you want to appeal that action, you would need to submit a separate request for an administrative hearing for each agency action that has been issued.**

All correspondence concerning this action should be addressed to:

Crystal Knippers, Child Care Administration
cdknippers@utah.gov
385-232-0745
Utah Department of Health and Human Services
Office of Licensing
195 North 1950 West
Salt Lake City, Ut. 84116
Please reference the program and site name on all correspondence.

Sincerely,

Travis Broderick
Assistant Director, Office of Licensing (OL)
Department of Health and Human Services
195 North 1950 West
Salt Lake City, UT 84116
tbroderick@utah.gov
385-226-1575

Cc:
Shannon Thoman-Black, Director, Division of Licensing and Background Checks
Florencia Schapira De Grout, Director, Office of Licensing (OL)

Michele Rice, Licensing Manager
Crystal Knippers, Child Care Administrator
Jenilee Davidson, Program Manager
Gina O'Driscoll, Licensing Investigator
Sunny Ledding, Licensor
Sarah Atherton, Process Specialist Manager
Heather Thomas, Director, Office of Child Care
Ann Stockham, Deputy Director, Office of Child Care